

# Phonak CROS II

The smart solution for single-sided hearing



“My CROS  
hearing aids  
gave me back  
sound and  
they gave me  
back my life.”



Angie Aspinall,  
Phonak CROS wearer

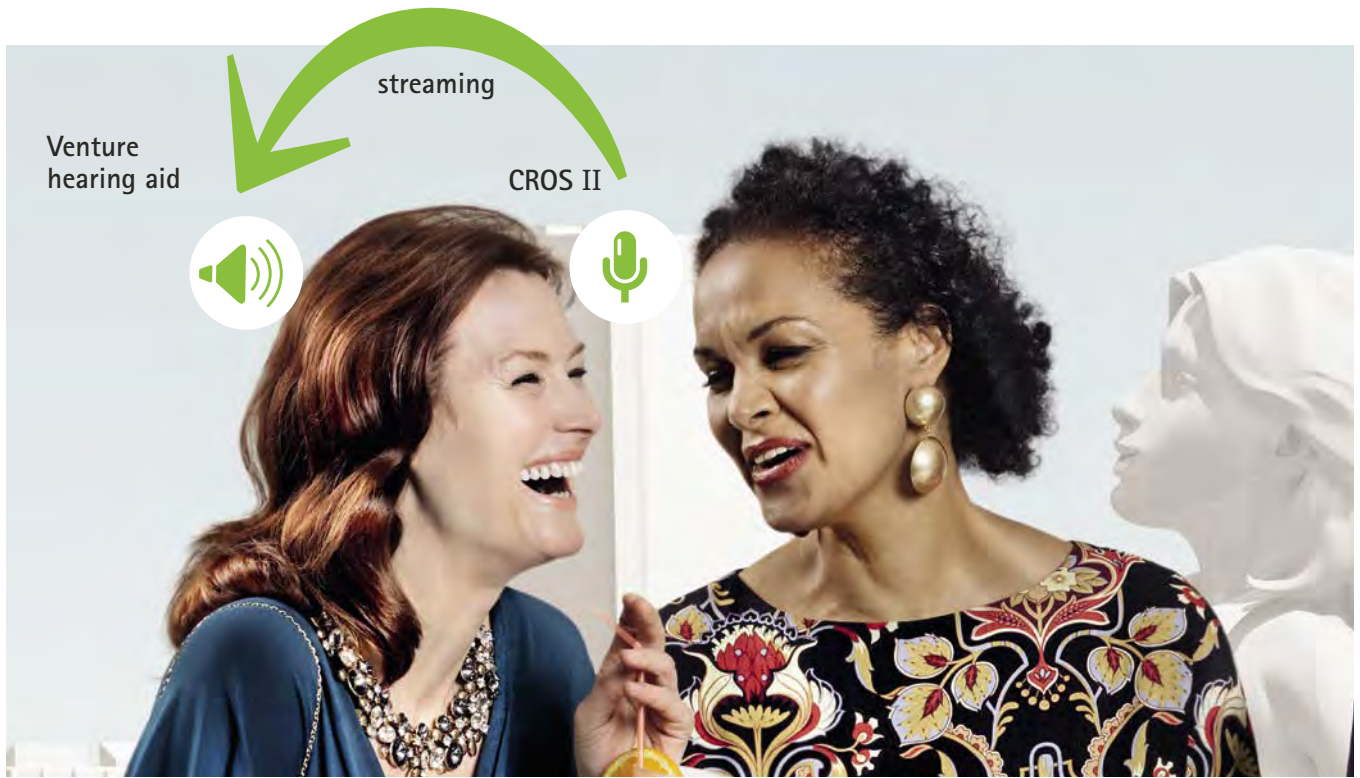
## Hearing with one ear

If you're in a noisy room and can't hear your spouse and colleagues because they're not positioned on the side of your good ear, or you are on the telephone and unaware of your environment – then Phonak CROS II is the smart solution for you.

### What can CROS II do for you?

- enables you to have a conversation in quiet and noisy surroundings without having to reposition yourself
- allows you to respond to friends when they talk to you on the side you can't hear from
- requires no surgical procedures
- wear it without it being noticed



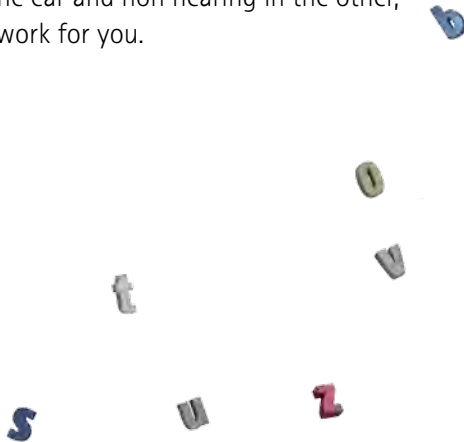


## From bad to good

**CROS II will transmit sound and voices to let your good ear hear for both your ears.** If you have good hearing in one ear and non hearing in the other, then CROS II will work for you.

CROS stands for ‘Contralateral Routing of Signal’ and consists of two parts:

- the CROS aid with a microphone to pick up sounds and voices from the non hearing ear and wirelessly transmit them to the hearing aid
- the hearing aid to receive the signal from the non hearing ear and play it to your good ear





With CROS II, you will immediately feel included in a conversation, regardless of the situation. Whether at dinner with friends or in a meeting at work, you don't have to position yourself so that everyone sits on your good side.

## This is why it is so smart

CROS II features state-of-the-art Phonak Venture technology. It's the latest generation chip which makes hearing easier than ever before. Here are some of the great possibilities:

- It automatically detects what listening situation you are in and switches to the best possible setting. You'll forget you're wearing it.
- It can zoom in on the voice in front of you for better speech understanding. Whether you are in a restaurant, on a busy street or simply having a one-to-one chat.





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## Simply switch it on

CROS II is simple and ready to use. Unlike bone-anchored hearing aids which require surgery and an extended time for healing, once CROS II is fitted, you can simply switch it on and enjoy hearing from both sides.

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## Almost invisible



The Phonak CROS II models are small and comfortable. They fit perfectly behind the ear. Your friends and family will notice your improved hearing much more than your CROS device.

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## The right fit

CROS II is available in two discreet models. If you're looking for **the smallest size** the 312 is the optimal choice.

The 13 model is slightly larger and offers **extended battery life** and a volume control button.

For your good ear, you can pair CROS II with any Phonak Venture hearing aid.



Actual size

Phonak CROS II-312

Phonak CROS II-13





## Color coordinated

Choose from 11 colors to either match your skin tone or hair color.



Sand Beige (P1)



Sandalwood (P3)



Amber Beige (P2)



Champagne (P5)



Graphite Gray (P7)



Beige (O1)



Chestnut (P4)



Ruby (P9)



Petrol (Q1)



Silver Gray (P6)



Velvet Black (P8)



## CROS II in different situations

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### Conversations in noisy places

Your Phonak CROS II can zoom in on the voice in front of you and reduce background noise. **This allows you to hear more of what you want and less of what you don't.**



### Having a conversation while driving

If your bad ear is closest to your travelling companion, it may be impossible to have a conversation. **With CROS II you can easily understand their voice** because the CROS II aid will stream it to your good ear.



### Walking on the street

**With CROS II your awareness of sounds improves** because you can hear from both directions. It makes conversation easier because you don't rely on people always being on one side of you. You can also hear if someone is calling you on the street.



## Top tips

Whether you're getting a CROS for the very first time or upgrading from previous CROS aids, here are our top tips for getting the most out of your Phonak CROS II.

### 1. Talk to your hearing care professional (HCP)

Your HCP will help you by making any necessary adjustments to ensure that your settings are comfortable. Don't be shy in going back to them if you feel something is too loud or "not quite right." They want you to be happy so go back and see them if you need to.

### 2. Give it time

Adjusting to anything new takes time; whether it's a new pair of shoes or a new car. Adjusting to CROS II is no different. Everything will sound different at the beginning so be patient with yourself.

### 3. Keep trying different environments

Try out familiar situations and then start trying out new environments. Is there somewhere you've avoided because of your hearing loss? See how CROS II makes a difference to your comfort level and enjoyment.

### 4. Tell your friends and family

Let people know that you're adjusting to new hearing aids and it may take some time to get used to.

### 5. Give yourself a break

If you've had single-sided hearing for a long time, it may take your brain some time to adjust. That is normal. Give yourself a break when needed but remember that the more you use your new CROS II, the better it will be.

### 6. Keep notes

It's a whole new world of sound. If there are any situations where you feel the sound was not quite right – make a note and go back to your HCP to get CROS II set up in a way that best fits you.





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## Life is on

We are sensitive to the needs of everyone who depends on our knowledge, ideas and care. And by creatively challenging the limits of technology, we develop innovations that help people hear, understand and experience more of life's rich soundscapes.

**Interact freely. Communicate with confidence.  
Live without limit. Life is on.**

[www.phonak.com](http://www.phonak.com)